Study Manifesto

BACHELOR'S DEGREE COURSE IN APPLIED COMPUTER SCIENCE

2008/2009 Academic Year

subject to change

12.03.2008

EDUCATIONAL OBJECTIVES AND STUDY REGULATIONS

The objective of the degree course is on the one hand, to educate experts professionally equipped to find immediate employment in the area of information and communication technologies and, on the other hand, to provide a good educational basis for attaining a master's degree. The graduates should be able to use the knowledge and skills acquired in order to carry out analyses, projects, the development and management of computer systems in various spheres of application. Furthermore, they should be able to keep up with the rapid development of technology and to adapt flexibly to the diverse demands of their work.

The methodologies and technologies of computer science and their application in finding solutions to technical problems constitute the central core of the teaching. The students' educational development is complemented with a basic and thorough grounding in computer science, mathematics and economics. Besides the technical-professional training, great emphasis is put on group work and passing on the necessary skills for producing technical documentation and for communicating in Italian, German and English.

The degree course comprises 180 credits (Credit Points = CP) and has a duration of three years. Every year of the course is subdivided into two semesters.
One part of the curriculum is fixed and is the same for all the students. Primarily, this part concentrates on a basic grounding in mathematics, computer science and economics. Another part of the curriculum gives students the opportunity to mould their choice of studies to their individual objectives, choosing among lectures grouped into four thematic areas ("streams") all orientated towards computer science and one area regarding general skills. Twelve credits are free choice: Students are free to choose from among the courses offered by other faculties or by other universities, or they can participate in an internship, that may even be combined with the internship relating to the thesis.

LANGUAGES USED IN TEACHING

In the first two years the courses are held entirely in English, with the exception of the language courses included in the curriculum. To make things easier for the students, during the first year there will be work groups and exercise and practice sessions (at the students' choice) in all three languages. In the third year there will be courses in Italian and in German, too. In each and every case the final examination will be held in the official language of the course.

POSSIBLE CAREER OPPORTUNITIES

Graduates in Applied Computer Science will work in the sphere of planning, developing and managing computer systems both in firms producing hardware or software and in public and private enterprises that use information technology.

ADMISSION REQUIREMENTS

For the academic year 2008/2009 the Free University of Bozen - Bolzano set the maximum number of students who can be admitted to the **Bachelor's Degree Course in Applied Computer Science** as follows:

1st session		2nd sessione		Total	
EU-citizens	non-EU citizens	EU-citizens	non-EU citizens	EU-citizens	non-EU citizens
90	45	10	5	100	50

Candidates are eligible to enrol in the bachelor's degree course if they possess the following qualifications:
a) diploma from a five-year high school course;
b) diploma from a four-year high school course, with or without a certificate of a one-year complementary course. If no such certificate is available, the Faculty Commission reserves the right to test the student's preparation and to demand that the student improves his knowledge during the first year;
c) university degree (irrespective of their secondary school qualifications);
d) qualifications equivalent to those in points a), b) and c).

Candidates with qualifications from abroad are eligible to enrol if they have successfully completed their secondary school studies and have obtained a secondary school diploma. This should have been obtained after 12 years of school. In the event that the qualification was achieved at the end of a school career that lasted less than 12 years, the candidate must observe the Ministry's regulations. If in the country of origin an aptitude test is used for university admission, the candidate must present a certificate detailing this.

Concurrent enrolment at several universities or in several courses at the same university is not allowed.

SELECTION PROCEDURE AND ADMISSION RANKING LIST

The selection procedure consists in the evaluation of a **dossier**, written in German, Italian or English, by an application committee. This dossier must be sent by every student together with their pre-enrolment form. The dossier is composed of following documents:

1. *Study Curriculum (the following data must be included , subject to the exclusion):*
   - copy of the report cards with marks for all subjects from the third-last and second-last years of secondary school. If these years were not spent in a school in Italy, Austria or Germany, it is also necessary to enclose a document issued by that secondary school detailing the range of marks awarded and the mark from which is generally considered a pass, as well as the highest mark available;
   - translation of the school report into English, Italian or German (this does not have to be certified)

2. a personal statement letter that is no longer than one side of typed A4, in which the candidate explains why he/she would like to enrol for this degree programme;

3. *Language certificates:*
   If the subjects taught at the school do not include German, Italian or English, the candidate must enclose a certificate attesting the knowledge of at least one of these languages.

The results of this selection procedure will be published as two ranking lists for enrolment: one for EU citizens (and citizens given parity of treatment) and one for non-EU citizens resident abroad. In the event of equal marks, the older candidate will have precedence.

The ranking lists are based on the evaluation of the dossier which candidates had handed in. The criteria for the evaluation of the dossier are:

- up to 8 points for the curriculum;
- up to 1 point for the personal statement letter;
- up to 1 point for language knowledge;

The minimum requisite for admission is reaching 4 points; in cases of equal points the preference will be given to the older student.

The ranking lists will be published on the School's notice boards as well as on the web pages of the Free University of Bozen - Bolzano (www.unibz.it).

In addition, non-EU citizens resident abroad will have to pass a compulsory Italian language assessment test. Further information is available on the Free University of Bozen - Bolzano's website www.unibz.it.

PRE-ENROLMENT

There are two pre-enrolment sessions: February – April, June – August

Pre-enrolling in the first session allows the admitted candidate to:
- have a study place at the Free University of Bozen/Bolzano guaranteed in advance;
- have a greater chance of obtaining accommodation in a student residence (if applied);
- take advantage of the student discount for a summer language course.

Nota bene: Those who pre-enrol for the BSc in Applied Computer Science in the first session <u>cannot</u> pre-enrol for the same course in the second session. They can, however, pre-enrol for other undergraduate courses.

The application for pre-enrolment must be done through the website (www.unibz.it). Those who do not have an Internet access can use the computers provided for this purpose by the Free University of Bozen - Bolzano (either in Bolzano or in Bressanone). The form must be filled in online and must be printed out entirely and signed. It must be handed in or sent by post to the Student Secretariat of Bozen - Bolzano no later than:
- **4th April 2008, 12:00 midday. for the 1st session**
- **22th August 2008, 12:00 midday for the 2nd session**

The date of the postmark will not be taken into consideration. Postal service shipping can take a very long time. The candidate must insure an early delivery of the documents! Applications that arrive after the deadline, or by e-mail or fax cannot be taken into consideration. In case of incomplete applications, the Commission can decide to exclude the candidate from the admission procedure.

The following documents must be enclosed with the pre-enrolment form:
- a passport-size colour photo;
- a photocopy of a valid identity card or passport (front/back);
- the dossier (see section entitled "Selection procedure").

In the event that the candidate wishes to pre-enrol for more than one programme, an application form and accompanying documentation must be completed for each degree course. Evaluation can then only take place on the basis of the documentation presented with the application form by the candidate. In order to avoid long queues, it is recommended that the delivery of the documents does not take place in the last few days before the deadline.

Please note that Non EU-citizens resident abroad can apply for one course only!

Candidates with qualifications from abroad must also deliver – at the latest upon enrolment – the **declaration of equivalent value,** together with authenticated photocopy of secondary school (or equivalent) certificate and an official translation into Italian (a translation is not necessary for qualifications obtained in a German-speaking country). The declaration of equivalent value is issued by the Italian consulate or embassy abroad and confirms that the qualification obtained by the candidate would grant him/her entry to a similar university course in the country in which the qualifications were achieved. The declaration must be applied for as soon as possible since it can often require long processing times.
Non-EU candidates with valid residence permit for Italy apply directly to the University, as described above.

Non-EU candidates resident abroad must carry out the enrolment procedures both through the Italian authorities (consulate or embassy) in the country in which they obtained or are to obtain their academic qualifications and directly with the university. The deadlines imposed by the Italian Ministry of Universities and Research (www.study-in-italy.it) must be respected. Should candidates not follow this procedure with their local Italian consulate, the application that they delivered direct to the university will be declared null and void. The Italian authorities abroad are the only ones able to accept and send applications to the university.

HOW CANDIDATES OF THE FIRST SESSION ARE GUARANTEED A PLACE ON THE COURSE

Those candidates who have been admitted through the ranking lists will have to pay the first instalment of university fees (€575.00) and deliver the receipt to the Student Secretariat **by 30thJune 2008**. Once this receipt has been received, candidates are guaranteed a place on the course. Those who do not pay, or who do not deliver the receipt to the Student Secretariat by the deadline, will automatically lose their place and there will be a period during which candidates on the waiting list will be able to enrol.
Please note that payment does not allow candidates to get student status, which will be acquired upon enrolment in September. Once the university fees have been paid, there will be no refund unless the candidate does not pass his/her secondary-school leaving exam.

ENROLMENT

Aspiring students well positioned on the ranking list may enrol for the **Bachelor's Degree Course in Applied Computer Science**. They need to show up in person and submit their application **by 26th September 2008, 12:00 midday** to the Student Secretariat in Bozen - Bolzano.

With the application the following documents must be enclosed:
- receipt of the first payment of university fees (if this was not delivered in June);
- receipt of the provincial tax for the right to study

Prospective students with secondary school certificates or qualifications from abroad must also enclose:
- original of the declaration of equivalent value of the secondary school certificate or qualification issued by the Italian consulate or embassy abroad;
- original of the official translation of their academic qualification into Italian (translation is not necessary if the certificates have been issued in German)

Non-EU citizens must also enclose:
- original secondary school certificate;
- valid residence permit for stays in Italy.

Students intending to transfer from another Italian university to the Free University of Bozen-Bolzano, must enclose with the enrolment form a copy of the transfer application presented at their university of origin.

The ranking list is only valid for the academic year in question. If candidates on the list do not apply to become students by the date stated, the Free University of Bozen - Bolzano will reserve the right to accept applications from students further down the list. The names will be published on www.unibz.it.

Candidates who are high enough up the ranking lists to be taken for more than one degree course, can only enrol for one of these courses. Once they have enrolled for this course, they lose the right to move up in the ranking lists of other degree courses.

TUITION FEES

Enrolment taxes and fees for the 2008/2009 academic year and the provincial tax for the right to study amount to:
- university fees: **€ 1,150.00**
- provincial tax: **€ 129,50**

University fees must be paid in **two instalments**: the first by **30th June 2008 (for pre-enrolled students of the first session) or at the time of enrolment (for pre-enrolled students of the second session)**, the second by **31st March 2009**.

The payment of the first and second instalment must be effected through postal slip or bank transfer.
The payment of the provincial tax must be effected separately through postal slip in favour of the Autonomous Province of South Tyrol.
Precompiled postal slips are available in the Student secretariat.

In order to enrol, the first instalment must be paid. Delayed payment of the second instalment will result in a fine being levied which at present stands at €32. Students who have not paid their taxes or other fees will be unable to take exams and will not be able to transfer to other universities or other degree courses.

Disabled students with a disability up to or exceeding 66% are completely exonerated from paying university fees (except the provincial tax): the disability certificate, issued by the health authorities, must be presented at the beginning of the academic year. Foreign students who have been granted a scholarship from the Italian government are also exonerated from all university fees (except the provincial tax).

RECOGNITION OF CREDITS

At the moment of enrolling, credits gained during previous university studies that regard individual modules or parts of modules consistent with the subject on the Bachelor's Degree Course curriculum may be recognized. These credits will be established by a special commission and will be added to the student's credit record.
Exams taken at other Italian universities cannot be recognized in the event that the candidate expressly dropped out of the course.

ASSESSMENT TEST IN MATHEMATICS

During the first week of teaching, students have to sit and pass an assessment test in mathematics. The Faculty offers a preparation course for this test prior to the beginning of lessons.
Students who do not pass this test have to brush up their mathematics knowledge. This is achieved by attending a mathematics course during the first semester organized by the Faculty of Computer Science. Students have to attend at least 75% of the lectures. At the end of this course there is another mathematics test which students have to pass. This test is offered three times in the first year, immediately before the official exam session.
Only once students have passed this mathematics test can they sit exams in the second semester and enrol into the second year.

STUDY GRANTS AND STUDENT ACCOMMODATION

Information regarding student grants, exemption from the payment of university taxes and also the assignment of accommodation may be requested at the "Amt für Hochschulförderung, Universität und Forschung - Ufficio per il Diritto allo Studio universitario, l'Università e la Ricerca scientifica" of the Autonomous Province of Bozen - Bolzano. Application for the above assistance is to be submitted following the official terms. The assignment of accommodation in student hostels follows a first-come first-served system.

Address and telephone contact for the relevant office are indicated on the last page of this manifesto.

INTENSIVE COURSES AVAILABLE AT THE LANGUAGE CENTRE

The Language Centre organizes **beginners courses** in the three languages (**4th August - 16th September 2008**) for those students who need to prepare for the study in English, German and Italian. We strongly recommend to enrol on one of these courses if you are an absolute beginner in one of the three teaching languages of your degree course. The **deadline for enrolment** on all these language courses is **25th July 2008**. In September 2008 the Language Centre will also be organizing specific **refresher courses** for freshmen. Further information is to be found on the website of the Language Centre.
Registration forms and further information on the language courses are available from the Language Centre during the office hours.

ADVISORY SERVICE

The Advisory Service of the Free University of Bozen - Bolzano informs prospective students about the faculties and the degree courses offered and provides support regarding the choice of study.
In the Infopoints in Bolzano and Bressanone prospective students can view information material and receive information about the Free University of Bozen - Bolzano and its courses. There is also an individual consultation service available for anyone who is interested.
The Advisory Service guarantees full support for disabled students throughout their time at the University.

Address and telephone contact for the relevant office are indicated on the last page of this manifesto.

CURRICULUM

1st year		
Courses	**Language**	**Credit Points**
1st Semester		
Analysis	En	8
Introduction to Economics and Business	En	4
Introduction to Programming	En	8
Computer Systems Architecture	En	4
English*	En	4
2nd Semester		
Algebra	En	4
Programming Project	En	8
Operating Systems	En	8
Data Structures and Algorithms	En	8
German 1/Italian 1	De/It	4

2nd year		
Courses	**Language**	**Credit Points**
3rd Semester		
Probability Theory and Statistics	En	4
Logic	En	4
Internet Technologies	En	4
Formal Languages	En	4
Software Engineering	En	4
Introduction to Databases	En	8
German 2/Italian 2	De/It	4
4th Semester		
Mathematical Methods for Physics	En	4
Compiler	En	4
Database Management Systems	En	4
Programming Paradigms	En	4
Distributed Systems	En	4
Software Engineering Project	En	8
Business Administration	En	4

3rd year		
Courses	**Language**	**Credit Points**
5th Semester		
Business Information Systems	En	4
Stream: Lecture 1	En	4
Stream: Lecture 2	En	4
Stream: Lecture 3	En	4
Free choice: Lecture or Internship	It/De/En	12
6th Semester		
Internship and B.Sc. Final Report	It/De/En	12
Stream: Lecture 4	En	4
Ethics	It/De	4
General Skills: Lecture 1	It/De	4
General Skills: Lecture 2	It/De	4

* Only once students have passed the first year English exam can they sit exams in the second and third year.

Streams

"Streams" offer the opportunity to develop a thorough knowledge of the use of information technologies within a particular sphere. The following streams are offered: "Databases" (DB), "Information and Knowledge Management" (IKM), "Software Engineering" (SE) and "Web Technologies" (WT).

Streams can be subdivided in the following four categories:
- basic lectures (B);
- intermediate lectures (I);
- advanced lectures (A);
- seminars (S).

In order to take advanced lectures (A) or seminars (S) students have to submit a written request to the Faculty Council and to obtain its approval. Students may choose all their lectures from a single stream, specializing in one thematic area, or they may choose from among different streams: a stream is completed if 3 lectures out of 4 are chosen from one stream.

Students have to choose courses with a total of 16 credits (4 lectures).

The subjects offered for each stream in Academic Year 2008/2009 are set out in the following table.

Courses and Activities	Level	Streams				Credit Points
		DB	IKM	SE	WT	
Computer Graphics	B	x				4
Formal Methods	B		x			4
Internet Technologies 2	B	x		x	x	4
Software Architectures	B			x	x	4
Advanced Software Engineering Methodology	I			x		4
Advanced Software Engineering Project	I			x		4
Advanced Topics in Information Systems	I	x	x		x	4
Approximation: Theory and Algorithms	I	x				4
Component-Based Development	I			x	x	4
Computational Linguistics	I		x		x	4
Computational Logic	I		x			4
Digital Libraries	I	x	x		x	4
Distributed Databases	I	x	x		x	4
Introduction to Artificial Intelligence	I	x	x			4
Introduction to Linguistics	I		x			4
Knowledge Representation	I	x	x		x	4
Machine Learning: Algorithms and Applications	I	x				4
Object Oriented Analysis and Design	I		x	x		4
Open Source Software Engineering	I			x		4
Software Engineering 2	I			x	x	4
Software Evolution	I	x		x		4
Software Engineering in Video Games	I			x		4
Software Metrics	I			x		4
Software Quality Management	I			x		4
XML and Semistructured Databases	I	x	x		x	4
Advanced Web Programming	I	x		x	x	
Advanced Topics in Databases	A	x	x			4
Cross-Language Information Technologies	A		x			4
Foundations of Databases	A	x	x			4
Knowledge Bases and Databases	A		x		x	4
Mobile Services	A	x		x	x	4
Non-classical Logics	A		x			4
Requirement Engineering	A			x		4
Semantic Web Technologies	A		x		x	4
Software Testing	A			x		4
Temporal and Spatial Databases	A	x			x	4
Text Processing	A		x			4
Seminar in Databases	S	x				4
Seminar in Software Engineering	S			x		4

General Skills

"General Skills" courses in Italian and German aim to complement the students' more practical, technical preparation. Students have to choose courses with a total of 8 credits (2 lectures).

Courses	Credit Points
Presentation and Communication	4
Team Work Management	4
Project Management	4
Technology Assessment	4
Scientific Writing	4

The "Scientific writing" course is linked with the thesis and may be taken only in agreement with the supervisor of the thesis.

Language Courses

There are three compulsory language courses in the curriculum. The language courses that the students have to attend and the "General Skills" courses are listed in the table below:

Language of the final high school exam	En	It 1	It 2	Ge 1	Ge 2	General Skills 1	General Skills 2
German	x	x	x			It	Ge
Italian	x			x	x	It	Ge
English		x	x	x*		It/Ge	Ge/It
		x		x*	x	It/Ge	Ge/It
Other language	x	x	x			It	It
	x			x	x	Ge	Ge
	x	x		x		It/Ge	Ge/It

*For students who have taken their school leaving exam in English, the subject German 1 is considered as a foreign language.

Internships

Internships are an integral part of the curriculum. They provide the students with an important opportunity for putting into practice the theoretical knowledge acquired during their studies and also for establishing contact with the world of work. That is why they are programmed for the third year of the course.

The internships may be carried out in any enterprise, whether public or private, or at the Faculty.

Two of them are planned:
- compulsory internship linked with the thesis for the degree ("Internship and B.Sc. Final Report")
- optional internship dependent on the choice of subjects ("Free Choice: Lecture or Internship")

The internships may not be begun before the semester in which they are planned in the curriculum. For further information, please refer to the Study Regulations of the Faculty of Computer Science.

Thesis and final degree examination

The final degree examination consists in the discussion of the thesis project in the presence of an Examination Commission. The project is developed by the student under the guidance of a supervisor and has to be linked with an internship. The student has to document the course of the project in writing.

Teaching and learning activities

Various kinds of teaching and learning activities are planned that will, in different ways, confer practical and theoretical knowledge:
- **Lectures**: regular meetings with the students where the lecturer teaches the subject matter of the course syllabus.
- **Exercise and practice sessions**: revision of the contents of the syllabus, including the teaching of precise facts, with active student participation.
- **Projects**: written reports for which the students are responsible, consisting in the solution of a problem linked to one or more subjects; the students have to give account on their work and present the results in writing form and/or orally.
- **Internship**: practical work that the students do in a firm, an external institution or at the Faculty. The students will have to write reports and/or do oral presentations about their projects.

Bachelor in Applied Computer Science for working students

This year the Faculty of Computer Science, thanks to its co-operation with the Entrepreneurs' Association South Tyrol, offers a new study programme: **the Bachelor of Science in Applied Computer Science for working students**. This is a pilot project taking place in Italy, but the system is already up and running successfully in Germany and France where students are able to combine a university course with working in a company.

Students attend an academic course alternating traditional courses with work experience in companies. Students sign a contract with a company and will receive a monthly salary from the second year on (for the time attending university courses and working in company). The system allows students to maintain themselves while studying.

Description of the project:
- The **number of participants** is restricted.
- **Length of the course**: Due to the special study programme, the degree course has been extended to 4 years.
- **Attendance**: Most of the exams (ca. 3/5) will be held in the "traditional way", this means with regular full-time attendance of lessons and a final examination. The rest of the exams will be held through projects done in the company, individual study and a final examination.

Year	Winter Semester	Summer Semester	Summer
1	University: 1st Semester	University: 2nd Semester	Company
2	Company: 3rd Semester	Company: 4th Semester	Company
3	University: 5th Semester	Company: 6th Semester	Company
4	Company: 7th Semester	Company: 8th Semester	

- **Contract**: In addition to regular enrolment at the university the student will sign an employment contract with a company selected by Entrepreneurs' Association South Tyrol and will receive a monthly salary (13 monthly salaries in a year) for the last three years of the degree course. This will allow the students to finance their study. The gross salary (in accordance with the trade union) will be the following:

Year	Monthly Salary
1	/
2	€600.00
3	€700.00
4	€800.00

- **Support**: The students will be supported during the entire study programme. They will have a tutor in their company (who will follow the training inside the company) and a tutor at university who will follow the training at the university and will organize (and follow) study groups.

In addition to exams prepared in the company, internships, exercises and projects of selected lectures can also be carried out in the company, with the agreement of the lecturer of the course. The courses offering this opportunity are set out in the following table.

Courses	Credit Points
Software Engineering	4
Introduction to Databases	8
Mathematical Methods for Physics	4
Software Engineering Project	8
Compiler	4
German1/Italian1	4
Technology Assessment	4
Programming Paradigms	4
Ethics	4
Database Management Systems	4
Internet Technologies	4
Team Work Management	4
Internet Technologies II	4
Software Architectures	4
Software Metrics	4

CALENDAR OF THE ACADEMIC YEAR

Pre-enrolment and submission of Dossier (1st session) **Publication of ranking list (1st session)** **Payment of fees pre-enrolled students (1st session)**	**18.02. - 04.04.2008** **05.05.2008** **by 30.06.2008**
Pre-enrolment and submission of Dossier (2nd session) **Publication of ranking list (2nd session)**	**03.06. - 22.08.2008** **08.09.2008**
Enrolment (1st and 2nd session)	**by 26.09.2008**
Enrolment after the first year	**by 24.10.2008**

1st Semester Beginning of the academic year Christmas holidays End of the academic term	**29.09.2008** **24.12.2008 - 06.01.2009** **24.01.2009**
2nd Semester Beginning of the academic term Easter holidays End of the academic year	**23.02.2009** **10.04.2009-13.04.2009** **13.06.2009**
Examination sessions Winter Summer Autumn	**26.01. - 21.02.2009** **15.06. - 11.07.2009** **29.08. - 29.09.2009**
Graduation sessions Summer Autumn Winter	**July 2009** **October 2009** **March 2010**

www.unibz.it

Advisory Service tel.: +39 0471 012 100 fax: +39 0471 012 109 e-mail: info@unibz.it	INFOPOINT: **Bozen/Bolzano, Sernesistraße 1/ Via Sernesi 1** Wed, Fri 10:00 - 12:30 Tue, Thu 14:00 - 16:00 **Brixen/Bressanone, Bahnofstraße 16 / Via Stazione 16** Thu 14:00 - 16:00 Tue, Thu (only June to October) 09:00 − 12:00
Student Secretariat Sernesistraße/Via Sernesi 1 39100 Bozen/Bolzano tel.: +39 0471 012 200 fax: +39 0471 012 209 e-mail: student.secretariat@unibz.it	Opening hours: Mon, Wed, Fri 09:00 - 12:00 Tue, Thu 14:00 - 16:00
Administrative Secretariat of the Faculty of Computer Science Dominikanerplatz/Piazza Domenicani, 3 39100 Bozen/Bolzano tel.: +39 0471 016 004 / 016 005 fax: +39 0471 016 009 e-mail: computer.science@unibz.it	Opening hours: Mon, Wed, Fri 09:00 - 12:00 Tue, Thu 14:00 - 17:00
Language Centre Dantestraße/Via Dante 9 39100 Bozen/Bolzano tel.: +39 0471 012 400 fax: +39 0471 012 409 e-mail: language.centre@unibz.it www.unibz.it/language/index.html	Opening hours: Mon - Fr 14:30 - 17:00
Amt für Hochschulförderung, Universität und Forschung / Ufficio per il Diritto allo Studio universitario, l'Università e la Ricerca scientifica Office for School and University Assistance Andreas-Hofer-Straße /Via Andreas Hofer, 18 39100 Bozen/Bolzano tel.: +39 0471 413 304 fax: +39 0471 413 388 www.provinz.bz.it/bildungsfoerderung	Opening hours: Mon, Tue, Wed, Fri 09:00 - 12:00 Thu: 08:30 - 13:00/14:00 - 17:30